



## Group/Private Swim Lessons Policy

**Rescheduling/Cancellations/Refunds:** Cancellations for group lessons must occur prior to the start of the first lesson. If you need to rebook your group lessons, this must be done 48 hours in advance of the first start date. Once the month of lessons begins, there are no cancellations, make-ups, or rescheduling.

**Make-Ups:** NO makeups for group lessons missed by students are offered. Please contact your swim instructor (number will be provided to you when you arrange for lessons) and Angela (Aquatic Director) at 702-885-4364 if you are unable to attend class.

If a class is cancelled by the RAC or the instructor is unable to keep a lesson due to illness or misadventure, the instructor will call you as soon as we are aware that there is a problem. We will offer you a replacement instructor where possible, or the opportunity to reschedule the class at a time that suits you.

When the RAC believes the weather (thunder/lightning/snow) is unsuitable for swimming, we will contact you to postpone a class.

The RAC will never cancel a class without attempting to contact you, so please **DO NOT** assume a class is cancelled if the weather is poor.

### **RAC Private/Semi Private Swim Lessons**

Cancellations must be made at least 24 hours in advance. Contact your swim instructor (number will be provided to you when you arrange for lessons) and Angela (Aquatic Director) at 702-885-4364. If a participant in a semi-private/private lesson cancels with at least 24 hours notice, the lesson will be rescheduled; otherwise the missing party will forfeit the lesson and will be charged for the lesson.

In case of an emergency (e.g. sudden illness, family emergency), immediately call the swim instructor and Angela to inform them. The decision on whether the lesson will result in rescheduling or forfeiture will be at the discretion of the RAC.

**I have read the above Swim Lessons Policy and agree to the terms.**

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Parent/Guardian Signature

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Date